	Issues	Est. Hours	Actual Hours	Delivered Date	Submitted for Payment	Notes	Task #
151-11	Additional System Review and Planning - The supplier will spend one day meeting with PSC Staff to review current system issues and planned enhancements, and to provide recommendations and cost estimates.	16					23053
151-12	Search Optimization - Conduct research to determine and document the best approach to new search optimizations needed to resolve full text search function issues (keyword searches in particular). This may include improving site structure, optimizing content, making effective use of robot.txt, or the installation of an enterprise search appliance. The deliverables for this are a solution recommendation and cost estimates for budgeting.	16				32 to do work	23054
151-13	Hangfire Replacement - Hangfire is an open-source framework that can create, process and manage background jobs. One of the background jobs in DMS creates and emails to subscribers various Daily Activity Reports. This process randomly sends reports for the prior day instead of the current day. Occasionally, no report will be sent at all. In order to send a correct report for the day's activity, the Administrator has to generate the reports manually. The supplier will replace Hangfire with an alternative method for background jobs in both the DMS and eTariff systems.	80					23055
151-14	E-File Add Matters Screen - The Filing Date in the Matter Info section now defaults to the current date and should default to the Date in the EFiling Info section (originally provided by the attorney, etc.). The Accepted Date in the Matter Info section should default to current date (current date will be accurate most of the time, but will need to be changed occasionally).	3				Fix issue	23056
151-15	E-Filing Status Accepted for Processing Notification (e-mail) - Add accepted date and time to the notification email.	2				Question	23057
151-16	Docket Timeline - Change "Application Received" to "Application/Complaint/Petition/Request Received"	1					23058
151-17	BackOffice Admins User Password Reset - Provide a "Forgot" password page for BackOffice users.	10					23059
151-18	Public Comments MatterDetail Link - Create a hyperlink to the MatterDetail page on the Public Site. (Ex. 2017-47-E)	2					23060
151-19	2017-170-T Matter Type = PROT - Does not display on Matter Tab, when PROT - Protestant is selected.	3					23061
151-20	Password Requirements - Add special characters as requirement. Add text to describing requirements.	2					23062
151-21	Outgoing Emails - In Admin Outgoing Emails, display the email address, date and time the email was sent.	2					23063
151-22	Efile User Login: User attempts to login and has to reset password. When trying to login later, new password is not valid. User has to reset again.	24					23064
151-23	Web Application Security Scan: Address Low Severity issues - 1. Hidden Directory Detected 1, 2. Missing "Content-Security-Policy" header 1, 3. Missing "X-Content-Type-Options" header 1, 4. Missing "X-XSS-Protection" header.	16					23065

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